

BEFORE THE ARIZONA CORPORATION

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COMMISSIONERS

GARY PIERCE - Chairman BOB STUMP SANDRA D. KENNEDY

IN THE MATTER OF THE COMMISSION ON

ANNUAL REPORTS FOR CALENDAR YEAR

FAILURE OF NUMEROUS UTILITIES TO FILE

ITS OWN MOTION INVESTIGATING THE

PAUL NEWMAN BRENDA BURNS

DATE OF HEARING:

PLACE OF HEARING:

APPEARANCES:

ADMINISTRATIVE LAW JUDGE:

Arizona Corporation Commission

DOCKETED

APR - 7 2011



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DOCKET NO. C-00000A-10-0393

DECISION NO. ________

OPINION AND ORDER

December 13, 2010

Phoenix, Arizona

- ----, - ------

Sarah N. Harpring

Mr. Charles Hains, Staff Attorney, Legal Division, on behalf of the Utilities Division of the Arizona

Corporation Commission.

BY THE COMMISSION:

This case concerns an Order to Show Cause issued by the Arizona Corporation Commission ("Commission") against numerous utilities for failing to file their 2008 Utilities Division Annual Reports ("2008 Annual Reports").

Having considered the entire record herein and being fully advised in the premises, the Commission finds, concludes, and orders that:

FINDINGS OF FACT

- 1. On September 23, 2010, the Commission's Utilities Division ("Staff") filed a Memorandum requesting that a docket be opened concerning the failure of utilities to file their 2008 Annual Reports. As a result, the above-captioned docket was opened.
- 2. On September 30, 2010, Staff filed a Complaint and Petition for an Order to Show Cause ("Complaint"), along with a Proposed Order, for consideration at the Commission Open Meeting on October 19 and 20, 2010.

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- 3. On October 1, 2010, Staff filed a Notice of Errata explaining that two parties had inadvertently been excluded from the service list for the Complaint. Staff explained that copies of the Complaint had been mailed to the two parties excluded from the service list, Los Rapidos, Inc. and Lucky Hills Water Company, and filed a corrected service list.
- 4. On November 8, 2010, the Commission issued Decision No. 71959, alleging that the following public service corporations ("Respondents") had failed to file their 2008 Annual Reports and ordering the Respondents to appear before the Commission, at a time and place designated by the Commission's Hearing Division, to show cause why the Commission should not find Respondents to have violated and to be in contempt of Arizona law and Commission rules and to show cause why the Commission should not assess penalties against Respondents under A.R.S. §§ 40-424 and 40-425 and/or cancel Respondents' Certificates of Convenience and Necessity ("CC&Ns"):

Docket No.	Company Name	
W-02250A	Arizona Windsong Realty, Inc.	
T-03123A	Arnan LLC	
W-02015A	Beaver Valley Water Company	
W-02026A	Bidegain Water Company	
T-04290A	CCG Communications, LLC	
W-02034A	Cienega Water Company, Inc.	
T-04201A	CityNet Arizona, LLC	
W-01558A	Crown King Water Company, Inc.	
W-01351A	Elfrida Domestic Water Users Association	
T-03822A	Freedomstarr Communications, Inc.	
T-20428A	Global Touch Telecom, Inc.	
W-04120A	Grand Canyon Caverns and Inn, LLC	
W-02271A	Green Acres Water Company	
T-03717A	GTC Telecom	
W-01896A	Holiday Enterprises Incorporated	
W-02077A	Hopeville Water Company, Inc.	
T-03328A	James Jay Fritton	
W-04249A	Jake's Corner Water System	
W-04286A	Arroyo Water Co.	
T-03743A	Los Rapidos, Inc.	
W-01961A	Lucky Hills Water Company	
W-02368A	Mirabell Water Company, Inc.	
W-01849A	Mobile Water Company	
W-02164A	Morristown Water Company	
T-02946A	National Public Phone Co.	
W-04069A	Oatman Water Company, LLC	

W-02464A	Puesta Del Sol Water Company		
W-02800A	Q Mountain Water Inc.	Q Mountain Water Inc.	
T-02954A	R.L. Communications, Inc.		
T-02953A	American General Payphone		
W-02280A	South Rainbow Valley Water Coop.		
W-01407A	Strawberry Water Company		
W-01344A	Tacna Water Company		
W-01983A	Voyager at White Mountain Lakes Water Co., Inc		
W-01084A	William P. Farr dba Salome Water Company		

5. In Decision No. 71959, the Commission also found that the Respondents' alleged violations would constitute grounds to assess civil penalties against Respondents under A.R.S. §§ 40-424 and 40-425, in an amount not less than \$100 nor more than \$5,000 for each violation, and/or to revoke Respondents' CC&Ns.

- 6. On November 9, 2010, a Procedural Order was issued scheduling a procedural conference in this matter for December 13, 2010, and the hearing in this matter for January 6, 2011, both to be held at the Commission's offices in Phoenix, Arizona. The Procedural Order further required Staff to file, by December 6, 2010, a memorandum indicating whether any of the Respondents had filed their 2008 Annual Reports since the issuance of Decision No. 71959.
- 7. Copies of the Procedural Order were sent to the Respondents both by first class mail and by certified mail. The Commission's Hearing Division received back as undeliverable the copies of the Procedural Order sent by first class mail to Voyager at White Mountain Lakes Water Co., Inc.; Mirabell Water Company, Inc.; Arroyo Water Co.; and Jake's Corner Water System. The Commission's Docket Control received back as undeliverable the certified mail sent to Global Touch Telecom, Inc.; Strawberry Water Company; Voyager at White Mountain Lakes Company, Inc.; GTC Telecom; Oatman Water Company; Jake's Corner Water System; South Rainbow Valley Water Coop.; and Arroyo Water Company.
 - 8. A.A.C. R14-3-107(B), the Commission's rule for service of documents, provides, in

The items were returned to sender as unable to forward with the additional notations "no such number," "attempted – not known," and "not deliverable as addressed." Official notice is taken of these facts, which involve documents within the Commission's Hearing Division file for this matter.

The items were returned to sender as unable to forward with additional notations such as "no such number," "attempted not known," "unclaimed," and "not deliverable as addressed." Official notice is taken of these facts, which involve documents filed in this docket and available through the Commission's e-Docket function.

pertinent part:

[A]ll notices, orders to show cause, opinions and orders required to be served by the Commission . . . may be served by mail, and service thereof shall be deemed complete when a true copy of such paper or document, properly addressed and stamped, is deposited in the United States mail with first class postage prepaid.

9. On December 8, 2010, Staff filed a memorandum stating that the following Respondents had filed their 2008 Annual Reports since the issuance of Decision No. 71959 and recommending that these Respondents ("the Late-Filing Respondents") be dismissed from this

matter:

Docket No.	Company Name	
W-02026A	Bidegain Water Company	
T-04290A	CCG Communications, LLC	
W-02034A	Cienega Water Company, Inc.	
T-04201A	CityNet Arizona, LLC	
W-01351A	Elfrida Domestic Water Users Association	
W-04120A	Grand Canyon Caverns and Inn, LLC	
W-02077A	Hopeville Water Company, Inc.	
W-02368A	Mirabell Water Company, Inc.	
W-04069A	Oatman Water Company, LLC	
W-02800A	Q Mountain Water Inc.	
T-02954A	R.L. Communications, Inc.	
T-02953A	American General Payphone	
W-01344A	Tacna Water Company	

10. In its December 8, 2010, memorandum, Staff also stated that because the following Respondents have filed to cancel their CC&Ns, and those cancellation requests are being handled in other open dockets, the following Respondents ("Cancellation Respondents") should also be dismissed from this matter:

Docket No.	Company Name	
T-03123A	Arnan LLC	
T-03328A	James Jay Fritton	
W-01849A	Mobile Water Company	
T-02946A	National Public Phone Co.	

11. On December 13, 2010, a procedural conference was held in this matter. Staff appeared through counsel, and none of the Respondents appeared. Staff reported that no additional Annual Report or cancellation request filings had been made by Respondents since the memorandum

of December 8, 2010.

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12. On January 6, 2011, a full public hearing was held before a duly authorized Administrative Law Judge of the Commission at the Commission's offices in Phoenix, Arizona. Staff appeared through counsel, and none of the Respondents appeared. Staff presented the testimony of Kimberly Battista, Staff Compliance Manager. No members of the public attended to provide comment. Ms. Battista reported that no additional Respondents had filed Annual Reports or cancellation requests and, thus, that Staff does not recommend that any additional Respondents be dismissed from this matter. (Tr. at 7-8.)

13. Staff reported that the following Respondents ("Remaining Respondents") have neither filed their 2008 Annual Reports nor filed requests to cancel their CC&Ns:

Docket No.	Company Name	
W-02250A	Arizona Windsong Realty, Inc.	
W-02015A	Beaver Valley Water Company	
W-01558A	Crown King Water Company, Inc.	
T-03822A	Freedomstarr Communications, Inc. ³	
T-20428A	Global Touch Telecom, Inc. ⁴	
W-02271A	Green Acres Water Company	
T-03717A	GTC Telecom ⁵	
W-01896A	Holiday Enterprises Incorporated	
W-04249A	Jake's Corner Water System	
W-04286A	Arroyo Water Co.	
T-03743A	Los Rapidos, Inc. ⁶	
W-01961A	Lucky Hills Water Company	
W-02164A	Morristown Water Company	
W-02464A	Puesta Del Sol Water Company	
W-02280A	South Rainbow Valley Water Coop.	
W-01407A	Strawberry Water Company	
W-01983A	Voyager at White Mountain Lakes Water Co., Inc	
W-01084A	William P. Farr dba Salome Water Company	

14. The 2008 Annual Reports were all due on or before April 15, 2009. (Tr. at 6.)

Official notice is taken that Freedomstarr Communications, Inc. was granted a CC&N to provide competitive resold intrastate telecommunications services, other than local exchange services, in Decision No. 62721 (June 30, 2000).

⁴ Official notice is taken that Global Touch Telecom, Inc. was granted a CC&N to provide competitive resold interexchange telecommunications services, other than local exchange services, in Decision No. 68968 (September 21, 2006).

Official notice is taken that GTC Telecom was granted a CC&N to provide competitive resold intrastate toll telecommunications services, other than local exchange services, in Decision No. 62411 (April 3, 2000).

Official notice is taken that Los Rapidos, Inc. was granted a CC&N to provide customer-owned pay telephone services in Decision No. 61908 (August 27, 1999).

- 15. Ms. Battista testified that Staff attempted to obtain 2008 Annual Reports from the Remaining Respondents through numerous phone calls and numerous mailings, with which Staff included copies of the statutes and rules that require public service corporations to file annual reports. (Tr. at 7.)
- 16. Ms. Battista testified that Staff was able to reach all of the Remaining Respondents except GTC Telecom, because Staff's mailed notice came back as undeliverable. (See Tr. at 15-16.)
- 17. Ms. Battista testified that several of the Remaining Respondents (Lucky Hills Water Company, Puesta Del Sol Water Company, and South Rainbow Valley Water Coop.) are no longer serving customers because they are all shown as inactive by the Arizona Department of Environmental Quality ("ADEQ") or Maricopa County Environmental Services Division, as applicable. (Tr. at 8-9, 11.) Staff believes that the other Remaining Respondents are still providing service to customers. (Tr. at 8.) Ms. Battista noted, however, that Los Rapidos, Inc., a pay telephone company, may no longer be providing service, as it reported in its 2007 Annual Report that it had sold its phones. (Tr. at 15.)
- 18. Ms. Battista testified that several other Remaining Respondents are out of compliance with ADEQ: Arizona Windsong Realty, Inc., which has no certified operator and has major deficiencies in sampling and reporting; Voyager at White Mountain Lakes Water Co., Inc., which has monitoring and reporting deficiencies; and Jake's Corner Water System, which also has monitoring and reporting deficiencies. (*See* Tr. at 9.) Ms. Battista testified that Arizona Windsong Realty, Inc. also has compliance issues with the Environmental Protection Agency. (*Id.*) Staff intends to follow up with all three of these water companies regarding their compliance issues. (*Id.*)
- 19. Ms. Battista also testified that several Remaining Respondents have already had their CC&Ns revoked: Arizona Windsong Realty, Inc.; Morristown Water Company; and William P. Farr dba Salome Water Company (jointly the "Revoked Respondents"). (Tr. at 8.)
- 20. Staff has directly communicated with each of these Revoked Respondents to find out why they are not filing annual reports. (Tr. at 14.)

Ms. Battista testified that Mobile Water Company is also shown as inactive. (Tr. at 8-9.) As noted above, Mobile Water Company has filed for cancellation of its CC&N.

A.R.S. § 40-204(A) (emphasis added).

21. Ms. Battista testified that Arizona Windsong Realty, Inc., which has only 60 connections, lost its CC&N in 2003 and has had issues with change of ownership and with death in the family. (Tr. at 13-15.) Ms. Battista further stated that Arizona Windsong Realty, Inc.'s failure to file is new and that it did file its 2007 Annual Report. (*Id.*)

- 22. Ms. Battista testified that William P. Farr dba Salome Water Company, which has 139 connections, has never filed an annual report with the Commission and that the owner has indicated that it is just too much paperwork. (Tr. at 14, 15.)
- 23. Ms. Battista testified that Morristown Water Company, which has only 55 connections, has not filed an annual report since filing its 2004 Annual Report in 2007 and has been fined three times—for failure to file its 2005 Annual Report, for failure to file its 2006 Annual Report, and for failure to file its 2007 Annual Report. (Tr. at 14, 15.) Ms. Battista added that Staff has worked back and forth numerous times with Morristown Water Company, which has also had ownership changes. (Tr. at 14-15.)
- 24. Commission records indicate that Crown King Water Company, Inc. has also had its CC&N revoked, for failure to file its 1999 Annual Report. (Decision No. 64395 (January 31, 2002).)

Annual Report Requirements & Staff Recommendations

25. A.R.S. § 40-204(A) provides:

A. Every public service corporation shall furnish to the commission, in the form and detail the commission prescribes, tabulations, computations, annual reports, monthly or periodical reports of earnings and expenses, and all other information required by it to carry into effect the provisions of this title and shall make specific answers to all questions submitted by the commission. If a corporation is unable to answer any question, it shall give a good and sufficient reason therefor.

26. The Commission has included this annual reporting requirement in its rules for the different types of utilities operating in the State. A.A.C. R14-2-411(D)(4) requires each water utility to submit an annual report to the Commission, on a form prescribed by the Commission, by April 15 for the preceding calendar year. A.A.C. R14-2-510(G)(4) imposes the same requirement for each telephone utility. A.A.C. R14-2-610(D)(4) imposes the same requirement for each sewer utility.

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A.A.C. R14-2-1115(F) imposes the same requirement for each telecommunications company providing competitive telecommunications services pursuant to 14 A.A.C. 2, Article 11. A.A.C. R14-2-907(A) imposes the same type of annual report requirement, although with a February 1 deadline, for each customer-owned pay telephone ("COPT") provider. A.A.C. R14-2-1011(A) imposes an annual report requirement for each alternative operator service ("AOS") provider, although without an explicit filing deadline in the rule.

- 27. Ms. Battista testified that utility annual reports are important because they provide water usage data, customer counts, revenue data, universal fund data, payments, taxes, and other information and basically provide Staff a means to ensure that a company is not underperforming or to detect that a company may need help or may be having issues. (Tr. at 6.)
- 28. Staff recommends that the Commission revoke the CC&Ns of the Remaining Respondents who still hold CC&Ns and impose a fine between \$500 and \$1,000 on each Revoked Respondent. (Tr. at 8, 11.) Ms. Battista testified that the Commission typically has assessed \$200 fines in this type of case and that Staff's recommendation of higher fines in this matter is due to Staff's impression that the same companies seem to be on the list every year. (Tr. at 11-12.)

Commission Authority to Act

- 29. A.R.S. § 40-246(A) authorizes the Commission, on its own motion, to make a complaint against any public service corporation "setting forth any act or thing done or omitted to be done by [the] public service corporation in violation, or claimed to be in violation, of any provision of law or any order or rule of the commission."
 - 30. § 40-424 provides:

40-424. Contempt of corporation commission; penalty

A. If any corporation or person fails to observe or comply with any order, rule, or requirement of the commission or any commissioner, the corporation or person shall be in contempt of the commission and shall, after notice and hearing before the commission, be fined by the commission in an amount not less than one hundred nor more than five thousand dollars, which shall be recovered as penalties. B. The remedy prescribed by this article shall be cumulative.

31. A.R.S. § 40-425 provides:

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40-425. Penalty for violations not otherwise provided for; separate and continuing offenses; responsibility of corporation for acts of officers, agents or employees

A. Any public service corporation which violates or fails to comply with any provision of the constitution or of this chapter, or which fails or neglects to obey or comply with any order, rule or requirement of the commission, the penalty for which is not otherwise provided, is subject to a penalty of not less than one hundred nor more than five thousand dollars for each offense.

- B. Each violation is a separate offense, but violations continuing from day to day are one offense.
- C. In enforcing penalties the act or omission of any officer, agent or employee of a public service corporation, acting within the scope of his duties or employment is the act, omission or failure of such corporation.
- 32. A.R.S. § 40-202(A) provides: "The commission may supervise and regulate every public service corporation in the state and do all things, whether specifically designated in this title or in addition thereto, necessary and convenient in the exercise of that power and jurisdiction."

Resolution

- 33. Staff's recommendation to dismiss from this matter both the Late-Filing Respondents and the Cancellation Respondents is reasonable and appropriate and will be adopted.
- 34. We find that by failing to file their 2008 Annual Reports, all of the Remaining Respondents have violated A.R.S. § 40-204(A); that the water utilities have also violated A.A.C. R14-2-411(D)(4); that the competitive telecommunications providers have also violated A.A.C. R14-2-1115(F); and that the customer-owned pay telephone ("COPT") provider has also violated A.A.C. R14-2-907(A). Thus, we find that under A.R.S. §§ 40-424 and 40-425, all of the Remaining Respondents are subject to penalties ranging from \$100 to \$5,000 and that, under A.R.S. § 40-202(A), all of the Remaining Respondents whose CC&Ns have not been revoked already are subject to revocation of their CC&Ns.
- 35. Exhibit A, which is attached hereto and incorporated herein, summarizes the actions taken against the Remaining Respondents in the Commission Decisions regarding utilities' failure to file Annual Reports for the years 1999 through 2007. As shown in Exhibit A, the following Remaining Respondents were fined for failure to file Annual Reports for the years indicated: Crown King Water Company, Inc. (1999, 2006-2007); Morristown Water Company (2005-2007); Voyager

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at White Mountain Lakes Water Co., Inc. (2000); and William P. Farr dba Salome Water Company (1999-2001, 2003, 2005-2007).

- 36. We find that Staff's recommendation to fine each Revoked Respondent is reasonable and appropriate, but that the fine amounts should be modified in recognition of the Revoked Respondents' differing levels of historical noncompliance with Annual Report filing requirements, as set forth in Exhibit A. Because Arizona Windsong Realty, Inc., did not completely fail to file an Annual Report for 1999-2007, we find that it is reasonable and appropriate to assess Arizona Windsong Realty, Inc., a \$100 penalty for its failure to file its 2008 Annual Report. Because Morristown Water Company also failed to file its 2005-2007 Annual Reports, we find that it is reasonable and appropriate to assess Morristown Water Company a \$700 penalty for its failure to file its 2008 Annual Report. Because William P. Farr dba Salome Water Company also failed to file its 1999-2003 and its 2005-2007 Annual Reports, we find that it is reasonable and appropriate to assess William P. Farr dba Salome Water Company a \$1,500 penalty for its failure to file its 2008 Annual Report.
- 37. We also find that it is reasonable and appropriate to assess on the other Remaining Respondents the following penalties, based on their levels of historical noncompliance with Annual Report filing requirements, as set forth in Exhibit A: Beaver Valley Water Company, \$100; Crown King Water Company, Inc., \$700; Freedomstarr Communications, Inc., \$100; Global Touch Telecom, Inc., \$100; Green Acres Water Company, \$100; GTC Telecom, \$100; Holiday Enterprises Incorporated, \$100; Jake's Corner Water System, \$100; Arroyo Water Co., \$100; Los Rapidos, Inc., \$100; Lucky Hills Water Company, \$100; Puesta Del Sol Water Company, \$100; South Rainbow Valley Water Coop., \$100; Strawberry Water Company, \$100; and Voyager at White Mountain Lakes Water Co., Inc., \$300.
- 38. We also find that it is reasonable and appropriate, necessary and convenient, and in the public interest to revoke the CC&Ns of the Remaining Respondents whose CC&Ns have not already been revoked.
- 39. We further find that it is reasonable and appropriate to allow each Remaining Respondent to file with Staff, within 60 days after the effective date of this Decision, its 2008 Annual

Report and, if a Remaining Respondent makes such a filing, as verified by a Staff filing made in this 1 Docket within 90 days after the effective date of this Decision, to render null and void, without 2 further Order of the Commission, both the penalty imposed on and the CC&N revocation as to such 3 4 Remaining Respondent. 5 **CONCLUSIONS OF LAW** 6 1.

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- The Respondents are public service corporations within the meaning of Article XV of the Arizona Constitution and A.R.S. Title 40, Chapter 2.
- 2. The Commission has jurisdiction over the Respondents and the subject matter of the Complaint and Order to Show Cause.
- A.R.S. § 40-246(A) authorizes the Commission to initiate a Complaint and Order to 3. Show Cause proceeding against a public service corporation based on an act or omission of the public service corporation in violation, or claimed to be in violation, of any provision of law or any order or rule of the Commission.
- Notice of this Complaint and Order to Show Cause matter and of the hearing held 4. herein was provided to the Respondents as required by law.
- 5. It is reasonable and appropriate and in the public interest to dismiss from this matter both the Late-Filing Respondents and the Cancellation Respondents.
- 6. Under A.R.S. § 40-204(A) and A.A.C. R14-2-411(D)(4), the Remaining Respondent water utilities were required to file their 2008 Annual Reports by April 15, 2009, which they failed to do.
- 7. Under A.R.S. § 40-204(A) and A.A.C. R14-2-1115(F), the Remaining Respondent competitive telecommunications providers were required to file their 2008 Annual Reports by April 15, 2009, which they failed to do.
- 8. Under A.R.S. § 40-204(A) and A.A.C. R14-2-907(A), the Remaining Respondent COPT provider was required to file its 2008 Annual Report by February 1, 2009, which it failed to do.
- 9. By failing to file their 2008 Annual Reports, the Remaining Respondents have all violated A.R.S. § 40-204(A); the Remaining Respondent water utilities have also violated A.A.C.

R14-2-411(D)(4); the Remaining Respondent competitive telecommunications providers have also violated A.A.C. R14-2-1115(F); and the Remaining Respondent COPT provider has also violated A.A.C. R14-2-907(A).

- 10. Under A.R.S. §§ 40-424 and 40-425, the Remaining Respondents are subject to penalties ranging from \$100 to \$5,000 for their violations of A.R.S. § 40-204(A) and Commission rules.
- 11. It is reasonable and appropriate and in the public interest to assess against the Remaining Respondents the penalties set forth in Findings of Fact Nos. 36 and 37.
- 12. Under A.R.S. § 40-202(A), the Remaining Respondents whose CC&Ns have not already been revoked are subject to revocation of their CC&Ns for their violations of A.R.S. § 40-204(A) and Commission rules.
- 13. It is reasonable and appropriate, necessary and convenient, and in the public interest to revoke the CC&Ns of the Remaining Respondents whose CC&Ns have not already been revoked.
- 14. It is reasonable and appropriate and in the public interest to allow each Remaining Respondent to file with Staff, within 60 days after the effective date of this Decision, its 2008 Annual Report and, if a Remaining Respondent makes such a filing, and such filing is verified by a Staff filing made in this Docket within 90 days after the effective date of this Decision, to render null and void, without further Order of the Commission, both the penalty imposed on and the CC&N revocation as to such Remaining Respondent.

ORDER

IT IS THEREFORE ORDERED that the following Respondents are dismissed from this proceeding:

Docket No.	Company Name	
W-02026A	Bidegain Water Company	
T-04290A	CCG Communications, LLC	
W-02034A	Cienega Water Company, Inc.	
T-04201A	CityNet Arizona, LLC	
W-01351A	Elfrida Domestic Water Users Association	
W-04120A	Grand Canyon Caverns and Inn, LLC	
W-02077A	Hopeville Water Company, Inc.	

W-02368A	Mirabell Water Company, Inc.	
W-04069A	Oatman Water Company, LLC	
W-02800A	Q Mountain Water Inc.	
T-02954A	R.L. Communications, Inc.	
T-02953A	2953A American General Payphone	
W-01344A	A Tacna Water Company	
T-03123A	Arnan LLC	
T-03328A	James Jay Fritton	
W-01849A	W-01849A Mobile Water Company	
T-02946A	National Public Phone Co.	

IT IS FURTHER ORDERED that the Certificates of Convenience and Necessity of the following Remaining Respondents are hereby revoked, subject to the condition in the fourth Ordering Paragraph herein:

Docket No.	Company Name
W-02015A	Beaver Valley Water Company
W-01558A	Crown King Water Company, Inc.
T-03822A	Freedomstarr Communications, Inc.
T-20428A	Global Touch Telecom, Inc.
W-02271A	Green Acres Water Company
T-03717A	GTC Telecom
W-01896A	Holiday Enterprises Incorporated
W-04249A	Jake's Corner Water System
W-04286A	Arroyo Water Co.
T-03743A	Los Rapidos, Inc.
W-01961A	Lucky Hills Water Company
W-02464A	Puesta Del Sol Water Company
W-02280A	South Rainbow Valley Water Coop.
W-01407A	Strawberry Water Company
W-01983A	Voyager at White Mountain Lakes Water Co., Inc

IT IS FURTHER ORDERED that the following Remaining Respondents shall pay the following penalties to the Commission, in the form of a cashier's check or money order made payable to the Arizona Corporation Commission and delivered to the Commission's Business Office, within 90 days after the effective date of this Decision, subject to the condition in the fourth Ordering Paragraph herein:

Docket No.	Company Name	Penalty Due
W-02250A	Arizona Windsong Realty, Inc.	\$100
W-02015A	Beaver Valley Water Company	\$100
W-01558A	Crown King Water Company, Inc.	\$700

T-03822A	Freedomstarr Communications, Inc.	\$100
T-20428A	Global Touch Telecom, Inc.	
W-02271A	Green Acres Water Company	\$100
T-03717A	GTC Telecom	\$100
W-01896A	Holiday Enterprises Incorporated	\$100
W-04249A	Jake's Corner Water System	\$100
W-04286A	Arroyo Water Co.	\$100
T-03743A	Los Rapidos, Inc.	\$100
W-01961A	Lucky Hills Water Company	\$100
W-02164A	Morristown Water Company	\$700
W-02464A	Puesta Del Sol Water Company	\$100
W-02280A	South Rainbow Valley Water Coop.	\$100
W-01407A	Strawberry Water Company	\$100
W-01983A	Voyager at White Mountain Lakes Water Co., Inc	\$300
W-01084A	William P. Farr dba Salome Water Company	\$1,500

IT IS FURTHER ORDERED that if a Remaining Respondent files its 2008 Annual Report with Staff, within 60 days after the effective date of this Decision, as verified by a Staff filing made in this Docket within 90 days after the effective date of this Decision, both the penalty imposed herein and the CC&N revocation made herein as to such Remaining Respondent shall be rendered null and void, without further Order of the Commission.

IT IS FURTHER ORDERED that Staff shall, within 90 days after the effective date of this Decision, file in this Docket a document setting forth the name of each Remaining Respondent who has filed its 2008 Annual Reports with Staff within 60 days after the effective date of this Decision, along with the filing date for each such 2008 Annual Report. IT IS FURTHER ORDERED that this Decision shall become effective immediately. BY ORDER OF THE ARIZONA CORPORATION COMMISSION. WITNESS WHEREOF, I, ERNEST G. JOHNSON, Executive Director of the Arizona Corporation Commission, have hereunto set my hand and caused the official seal of the Commission to be affixed at the Capitol, in the City of Phoenix, this May of April , 2011. **EXECUTIVE DIRECTOR** DISSENT DISSENT

- 1		
1	SERVICE LIST FOR:	2008 ANNUAL REPORTS
2	DOCKET NO.:	C-00000A-10-0393
3 4 5	Robert M. Wellings American General Payphone 3116 East Shea Boulevard, Suite 252 Phoenix, AZ 85028	Global Touch Telecom, Inc. 11845 West Olympic Boulevard, Suite 600 Los Angeles, CA 90064
6 7	Arizona Windsong Realty, Inc. P.O. Box 261 Sanders, AZ 86512	Grand Canyon Caverns and Inn, LLC P.O. Box 180 Peach Springs, AZ 86434
8 9 10	Arnan, LLC 3910 North Grand Avenue Phoenix, AZ 85019	Green Acres Water Company 2891 Patricia Lane Yuma, AZ 85364
11	Beaver Valley Water Company P.O. Box 421 Payson, AZ 85547	GTC Telecom 3151 Airway Avenue, Suite KP-103 Costa Mesa, CA 92626
121314	Bidegain Water Company P.O. Box 538 Kearny, AZ 85237	Holiday Enterprises Incorporated Holiday Water Company P.O. Box 309 Tombstone, AZ 85638
15 16 17	CCG Communications, LLC 6 Technology Park Drive Westford, MA 01886	Hopeville Water Company, Inc. 1415 South Palo Verde Road Buckeye, AZ 85326
18 19	Cienega Water Company, Inc. P.O. Box 3518 Parker, AZ 85344	James Jay Fritton 7515 North Rasmussen Avenue Tucson, AZ 85741
20 21	CityNet Arizona, LLC 5540 North 7 th Street, Suite B Phoenix, AZ 85014	Kacy J. Parker Jake's Corner Water System 1400 North Beeline Highway
22	Crown King Water Company, Inc.	Payson, AZ 85541
23	4918 West Park View Lane Glendale, AZ 85310	Kacy Parker Arroyo Water Company 1400 North Beeline Highway
2425	Elfrida Domestic Water Users Association P.O. Box 356	Payson, AZ 85541
26	Elfrida, AZ 85610	Los Rapidos, Inc. Crucero
27 28	Freedomstarr Communications, Inc. 7985 Santa Monica Blvd., Suite 109 #7 West Hollywood, CA 90046	35 North Terrace Avenue Nogales, AZ 85621

1	Lucky Hills Water Company PO Box 309	Strawberry Water Company HC1 Box 817
2	Tombstone, AZ 85638	Pine, AZ 85544-9719
3	Mirabell Water Company, Inc. 1037 South Alvernon, Suite 250	Tacna Water Company 2993 South Arizona Avenue
4	Tucson, AZ 85711	Yuma, AZ 85365
5	Garth Wieger	Voyager at White Mountain Lakes Water Co.,
6	Mobile Water Company 6720 North Scottsdale Road, Suite 335	Inc. 1993 Juniper Ridge Resort
7	Scottsdale, AZ 85253	Show Low, AZ 85901
8	Morristown Water Company	Janice Alward, Chief Counsel
9	P.O. Box 156 Morristown, AZ 85342	Legal Division ARIZONA CORPORATION COMMISSION
10	,	1200 West Washington Street
11	National Public Phone Company 8200 East Pacific Place #409	Phoenix, AZ 85007
12	Denver, CO 80231	Steven M. Olea, Director
	Wilber G. Anderson	Utilities Division ARIZONA CORPORATION COMMISSION
13	Oatman Water Company, LLC	1200 West Washington Street
14	1 East Camelback Road, Suite 1100 Phoenix, AZ 85012	Phoenix, AZ 85007
15	Puesta Del Sol Water Company	,
16	3626 Liese Drive	
17	Prescott, AZ 86303	
18	Q Mountain Water, Inc.	
19	12486 South Foothills Boulevard Yuma, AZ 85367	
20	R.L. Communications, Inc.	
21	7355 North 8 th Street Phoenix, AZ 85020	
22		
23	William P. Farr Salome Water Company	
24	P.O. Box 550 Salome, AZ 85348	
25	South Rainbow Valley Water Coop.	
26	27205 South 170 th Avenue	
27	Buckeye, AZ 85326	
28		

EXHIBIT A

Docket No.	Company Name	Involvement in 1999-2007		
		Annual Report ("AR") Cases ¹		
W-02250A	Arizona Windsong Realty, Inc.	1999 AR: Named in OSC; AR filed		
		late; dismissed without		
		penalty		
		2000 AR: Not named		
		2001 AR: Named in OSC; AR filed		
		late; dismissed without		
		penalty		
	·	2002 AR: Not named		
		2003 AR: Not named		
		2004 AR: Not named		
		2005 AR: Not named		
		2006 AR: Named in OSC; AR filed		
		late; dismissed without		
		penalty		
W 02015 A	DW-11W-4C	2007 AR: Not named		
W-02015A	Beaver Valley Water Company	1999 AR: Not named		
		2000 AR: Not named		
		2001 AR: Not named		
		2002 AR: Not named 2003 AR: Named in OSC; dismissed		
		without penalty		
		2004 AR: Not named		
		2005 AR: Not named		
·		2006 AR: Not named		
		2007 AR: Not named		
W-01558A	Crown King Water Company, Inc.	1999 AR: Named in OSC; CC&N		
		rescinded and revoked; \$200		
		penalty		
1 1 1		2000 AR: Named in OSC; dismissed		
		without penalty		
		2001 AR: Not named		
		2002 AR: Not named		
		2003 AR: Not named		
		2004 AR: Not named		
		2005 AR: Not named		
	·	2006 AR: Named in OSC; \$200 penalty		
		2007 AR: Named in OSC; \$200 penalty		

Official notice is taken of the following Commission Decisions related to utilities failure to file Utilities Division Annual Reports ("Annual Reports"): Decision No. 71245 (August 6, 2009), regarding 2007 Annual Reports; Decision No. 70705 (January 20, 2009), regarding 2006 Annual Reports; Decision No. 70199 (March 20, 2008), regarding 2005 Annual Reports; Decision No. 69642 (June 6, 2007), regarding 2004 Annual Reports; Decision No. 69179 (December 5, 2006), regarding 2003 Annual Reports; Decision No. 69180 (December 5, 2006), regarding 2002 Annual Reports; Decision No. 65649 (February 18, 2003), regarding 2001 Annual Reports; Decision No. 64866 (June 5, 2002), regarding 2000 Annual Reports; and Decision No. 64395 (January 31, 2002), regarding 1999 Annual Reports.

T-03822A	Freedomstarr Communications,	1999 AR: Not named
	Inc.	2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Not named
		2005 AR: Not named
		2006 AR: Named in OSC; AR filed
		late; dismissed without
		penalty
		2007 AR: Not named
T-20428A	Global Touch Telecom, Inc.	1999 AR: Not named
	, i	2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
	•	2004 AR: Not named
		2005 AR: Not named
		2006 AR: Not named
		2007 AR: Not named
W-02271A	Green Acres Water Company	1999 AR: Not named
		2000 AR: Not named
		2001 AR: Named in OSC; AR filed
		late; dismissed without
		penalty
		2002 AR: Named in OSC; AR filed
		late; dismissed without
		penalty
		2003 AR: Not named
		2004 AR: Not named
		2005 AR: Named in OSC; AR filed
		late; dismissed without
		penalty OGG AP N
		2006 AR: Named in OSC; AR filed
		late; dismissed without
		penalty
		2007 AR: Not named

T-03717A	GTC Telecom	1000 AD. Not named
1-03/1/A	OTC Telecom	1999 AR: Not named
		2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Not named
		2005 AR: Not named
		2006 AR: Not named
W 01906 A	H-1: J P-4 · · · I	2007 AR: Not named
W-01896A	Holiday Enterprises Incorporated	1999 AR: Not named
		2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
•		2004 AR: Not named
		2005 AR: Not named
		2006 AR: Not named
		2007 AR: Named in OSC; AR filed
		late; dismissed without
		penalty
W-04249A	Jake's Corner Water System	1999 AR: Not named
		2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Named in OSC with
		Company # W-03745A; AR
		filed late; dismissed without
		penalty
		2005 AR: Not named
		2006 AR: Not named
		2007 AR: Not named
W-04286A	Arroyo Water Co.	1999 AR: Not named
		2000 AR: Not named
		2001 AR: Not named
•		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Not named
		2005 AR: Not named
		2006 AR: Not named
		2007 AR: Not named
	L	2007 AIX. NOT Hallied

T-03743A	Los Rapidos, Inc.	1999 AR: Not named
1-03/43A	Los Rapidos, Inc.	2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Not named
		2005 AR: Not named
		2006 AR: Not named
		2007 AR: Not named
W-01961A	Lucky Hills Water Company	1999 AR: Not named
,, 01,0111	Eucky Time Water Company	2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Not named
		2005 AR: Not named
		2006 AR: Not named
		2007 AR: Named in OSC; AR filed
		late; dismissed without
		penalty
W-02164A	Morristown Water Company	1999 AR: Not named
		2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Named in OSC; AR filed
		late; dismissed without
		penalty
		2005 AR: Named in OSC; CC&N
		revoked; \$200 penalty
		2006 AR: Named in OSC; \$200 penalty
		2007 AR: Named in OSC; \$200 penalty
W-02464A	Puesta Del Sol Water Company	1999 AR: Not named
		2000 AR: Not named
		2001 AR: Not named
		2002 AR: Not named
		2003 AR: Not named
		2004 AR: Not named
		2005 AR: Not named
		2006 AR: Not named
		2007 AR: Not named

W-02280A	South Rainbow Valley Water Coop.	2000 AR: Not named 2001 AR: Not named 2002 AR: Not named 2003 AR: Not named 2004 AR: Not named 2005 AR: Not named 2006 AR: Not named 2007 AR: Not named 2007 AR: Not named 2007 AR: Named in OSC; CC&N revoked; \$200 penalty (both
		rescinded due to filing of AR within 60 days after Decision) ²
W-01407A	Strawberry Water Company	1999 AR: Named in OSC; CC&N rescinded and revoked; \$200 penalty (both rescinded due to filing of AR within 60 days after Decision) ³ 2000 AR: Not named 2001 AR: Not named 2002 AR: Named in OSC; AR filed late; dismissed without penalty 2003 AR: Not named 2004 AR: Not named 2004 AR: Not named 2005 AR: Named in OSC; AR filed late; dismissed without penalty
		2006 AR: Named in OSC; AR filed late; dismissed without penalty
		2007 AR: Named in OSC; AR field late; dismissed without penalty

Decision No. 71245 ordered that South Rainbow Valley Water Coop.'s CC&N be revoked and that it be fined \$200, unless its 2007 Annual Report were filed within 60 days after the effective date of the Decision, in which event the revocation and financial penalty would be null and void without further Order of the Commission. (Decision No. 71245 at 6-7.) A compliance filing by Staff on August 14, 2009, indicated that South Rainbow Valley Water Coop. had filed its 2007 Annual Report within this timeframe. Official notice is taken of this compliance filing made in Docket No. C-00000A-09-0060 on August 14, 2009.

Decision No. 64395 ordered that Strawberry Water Company's CC&N be revoked and that it be fined \$200, unless its 1999 Annual Report were filed within 60 days after the effective date of the Decision, in which event the revocation and financial penalty would be null and void without further Order of the Commission. (Decision No. 64395 at 8-10.) A compliance filing by Staff on April 2, 2002, indicated that Strawberry Water Company had filed its 1999 Annual Report within this timeframe. Official notice is taken of this compliance filing made in Docket No. T-00000A-00-0968 on April 2, 2002.

W-01983A	Voyager at White Mountain Lakes	1999 AR:	Not named
013 0011	Water Co., Inc.		Named in OSC as White
	, , , , , , , , , , , , , , , , , , , ,		Mountain Lake Estates, Inc.;
			\$1,000 penalty
		2001 AR:	Named in OSC as White
			Mountain Lake Estates, Inc.;
			AR filed late; dismissed
			without penalty
		2002 AR:	Not named
			Not named
·			Not named
		1	Not named
		2006 AR:	Not named
	·	2007 AR:	Not named
W-01084A	William P. Farr dba Salome Water	1999 AR:	Named in OSC; CC&N
	Company		rescinded and revoked; \$200
			penalty
		<u>2000 AR:</u>	Named in OSC; \$1,000
			penalty
		<u>2001 AR:</u>	Named in OSC; \$250 penalty
		<u>2002 AR:</u>	Named in OSC; dismissed
			without penalty
		2003 AR:	Named in OSC; \$200 penalty
		<u>2004 AR:</u>	Not named
		<u>2005 AR:</u>	Named in OSC; \$200 penalty
,		<u>2006 AR:</u>	Named in OSC; \$200 penalty
	·	<u>2007 AR:</u>	Named in OSC; \$200 penalty